

# Using iThenticate

## What are the main benefits of iThenticate?

iThenticate has two primary benefits. First, authors can ensure they have sufficiently cited their sources and presented the highest quality written work. Second, this preliminary editorial review will allow editors to view and move submitted documents through the peer-review or referee process to publication, confident that content is original.

## How do I submit a document?

To submit a file, click the "Browse" button and select the file you want to submit. Then click the "Submit Document" button. If you prefer submitting text directly instead of submitting a file, click the "Copy & Paste Text" link.

## What are the document submission requirements?

Files cannot exceed 400 pages. Files cannot exceed 40MBs. Files cannot exceed 2MB of raw text.

## What are the accepted file types?

MS Word, Word XML, WordPerfect, PostScript, PDF, HTML, RTF, HWP, OpenOffice (ODT) and plain text.

## Against what resources will my manuscript be compared?

In addition to the Internet, uploaded files are compared to more than 40 million published research articles from 590+ global scientific, technical and medical publishers (this cache is larger than most university libraries maintain). This is a critical content component, and one not available in other services. iThenticate's comparison database includes more than one million abstracts and citations from PubMed, and more than 20,000 research titles from EBSCOhost and the Gale InfoTrac OneFile. iThenticate also maintains its own web crawler, indexing over 10 million web pages daily and totaling over 50 billion web pages. [View more content](#)

## Is there a user manual or instructions for using iThenticate?

Download our [user manual](#). Also see online [training videos](#).

## What are the system requirements?

- Microsoft® Windows® Vista Service pack 1, Windows® 7+, Mac OS X v10.4.11+
- 3GB of RAM or more
- 1024x768 display or higher
- Broadband internet connection
- Firefox 15+, Chrome 23+, Safari 5+, Internet Explorer 9, 10, 11
- Internet browser set to allow all cookies from ithenticate.com
- Javascript enabled

## What languages does iThenticate support?

The iThenticate interface currently supports the following languages: English, Korean, and Japanese.

## Which international languages does iThenticate have content for in its database?

iThenticate searches for content matches in the following 30 languages: Chinese (simplified and traditional), Japanese, Thai, Korean, Catalan, Croatian, Czech, Danish, Dutch, Finnish, French, German, Hungarian, Italian, Norwegian (Bokmal, Nynorsk), Polish, Portuguese, Romanian, Serbian, Slovak, Slovenian, Spanish, Swedish, Arabic, Greek, Hebrew, Farsi, Russian, and Turkish. Please note that iThenticate will match text between text of the same language.

## Where can I find information about iThenticate's system status?

You can follow iThenticate's system status twitter feed (<https://twitter.com/iTHStatus>) or view the system status page: [www.ithenticate.com/status](http://www.ithenticate.com/status).

## How do I get started?

To check for plagiarism, first, create a free account. Second, purchase credits so that you can submit a file to iThenticate. Credits are displayed at the top right of the screen. Once you have credits, click "Submit Document" to start the plagiarism check. [Watch the demo](#)

**What types of documents and files are best checked by the individual edition?**

Single documents, including: articles for newspapers, magazines, and other publications; research documents; proposals (for grants, government or non-profit); manuscripts; essay checker; business reports; articles; financial analysis; PhD theses and Masters dissertations.

**Does iThenticate store documents in its database?**

No. iThenticate does not add your manuscript to ANY databases. Unlike many free plagiarism checker services, iThenticate does not store, share or resell uploaded files.

**What is the maximum size of a document?**

A single file can be up to 25,000 words, which accommodates the average length of a research paper. If your document is larger, you can purchase multiple credits and segment content in parts of 25,000 words or less.

**What is a revision?**

A revision is when you submit a manuscript that you have already uploaded to iThenticate and you have either revised it or added more material to it and want to check your manuscript again.

**How many times can I submit a manuscript for a plagiarism check?**

After you submit your document once, you may resubmit it a maximum of five times. If your revised manuscript is substantially different than the first submission, iThenticate may ask you if you would like to submit the revision as a new manuscript.

**Can editors see my Similarity Report?**

No. iThenticate gives you your own personal account so that you can check for plagiarism privately. This means that no one can access it but you. If you would like to share your report, you can print it out or download to HTML and email.

**Can I submit two documents for comparison?**

A chapter from my book and another article published in a journal. I don't want to compare with the database. Yes, iThenticate offers document to document comparison. This functionality is only available in iThenticate's annual licensing edition. Please [contact us](#) for more details.

## Reports

**What do iThenticate reports highlight?**

iThenticate identifies material that matches text from documents found in our extensive database. Highlighted text will include text that has been properly quoted and cited so it is not necessarily plagiarized. You will need to verify that every highlighted section has been properly quoted, summarized or paraphrased. As a result, iThenticate makes it easier for you to identify and attribute any material in that may contain unintentional plagiarism.

**What does the percentage mean?**

The results include a percentage score, called a "Similarity Index", which indicates how much of the document matches other sources. Please note that iThenticate does not determine whether a manuscript contains plagiarism. The service identifies content in a submitted manuscript that matches other sources, primarily to encourage the author of the manuscript to check that other sources have been properly cited. [Watch a demo](#)

**What do the highlighted boxes mean?**

The results include number-coded and color-coded highlighting of parts of the manuscript that correspond to matching sources in the iThenticate database. You are encouraged to look carefully at these portions to determine whether other sources have been properly cited.